



PARTY PLAN SOLUTIONS HOSTING ENVIRONMENT

Party Plan Solutions has partnered with Rackspace for hosting their Party Plan Software. Below is more information on the Rackspace network.

When it comes to your online presence, you rely on fast and reliable content delivery. That's why Rackspace has built their global infrastructure to deliver top speeds, while providing industry-leading service-level agreements that promise:

- Networks will be available 100% of the time (excluding planned or emergency maintenance).
- HVAC and power will be functioning 100% of the time in a given month.
- Hardware components will function correctly, or they will be replaced at no cost to you.

Highly trained specialists run the infrastructure, which uses the latest technologies and resides in enterprise-grade data centers positioned across the globe in Chicago, Dallas, Northern Virginia, London, Hong Kong, and Sydney.

The Rackspace Network:

Physical security:

- Keycard protocols, biometric scanning protocols, and around-the-clock interior and exterior surveillance
- Access limited to authorized data center personnel—no one can enter the production area without prior clearance and appropriate escort
- Every data center employee undergoes thorough background security checks

Conditioned power:

- UPS (Uninterruptible Power Supply) for all servers
- N+1 redundant UPS power subsystem, with instantaneous failover if the primary UPS fails
- If an extended utility power outage occurs, then routinely tested, onsite diesel generators can run indefinitely

Precision environment:

- N+1 redundant HVAC (Heating Ventilation Air Conditioning) system ensures a duplicate system immediately comes online in the event of an HVAC system failure
- Every 90 seconds, all air is circulated and filtered to remove dust and contaminants
- Advanced fire suppression systems

Network:

- Dedicated exclusively to our customers
- Always high-performance bandwidth
- 9 network providers, for multiple redundancies
- 219 CDN edge locations on 6 continents optimize content delivery
- Fiber carriers enter at disparate points to guard against failure
- Fully redundant, enterprise-class routing equipment only
- Network topology and configuration automatically improves in real time
- Configuration, co-developed with Cisco, guards against single points of failure at the shared network level (extendable to your VLAN environment)
- Cisco and Arbor Networks work with us to continually improve monitoring and security
- Network and security teams must be certified and thoroughly experienced in managing and monitoring enterprise-level networks
- The Certified Network Technicians are trained to the highest industry standards